Storefront: Mac Install Instructions

1. Open Safari and Go To storefront.mhc.net. Enter the Munson Username and Password, and Select the "Log On" Button.



- 2. Accept the 2FA Prompt
 - 1. If you have not Setup Two Factor, Please go to the Section at the End of this Guide Titled: Apple Device Workspace Two Factor Enrollment Guide.
 - 2. If you are setup for the Imprivata App for 2FA you will receive the Approve/Deny Prompt Below. Select the Approve Button.



3. If you are setup Text Messaging for Two Factor, you will come to another screen that prompts for the 6 digit code that was Texted to your phone. Enter the code that was Texted.

- 4. Note: If you do not accept the 2FA prompt, you will receive the following screen below. Tap on Dismiss and Trying Following Steps 7-8 Again, to setup Munson Storefront. This time Accepting/Following the Two Factor Prompt.
- 3. Select the Detect Receiver Button



4. Select the "I Agree with the Citrix License Agreement" Checkbox. Select the Download Button.



5. Wait for Safari to Finish Downloading the CitrixClient.dmg file. Then Double click the file to open it.



6. Double Click the "Install Citrix Workspace" In the Window That Appears.



7. Select "Continue" on the Prompt: "This package will run a program to deterine if the software can be installed."



8. Select Continue on the "Introduction" Section.



9. Select "Continue" on the "License" Section.



10. Select "Agree" on the "License Agreement" Section.



11. Select "Install" on the "Installation Type" Section.



12. Have the End User Enter the local mac username and password. Then select the "Install Software" Button.

 Introduc License License Destinati Installati Anti Actor Summery 	Installer is trying to install new software. Erner your password to the the. User Name: Localitacusemame Password: LocalitacPassword Cancel Install Software	
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13. Wait for the Install to Finish.

10.0 0	Install Citrix Workspace	
Introduction Ucense Destination Select Installation And Account Butimary	Installing Citrix Workspace	
		Gollack Comma

14. Select the "Add Account" checkbox, and then select "Continue".



15. Select "Close" on the "Summary" Section of the Install Wizard.

	Install Citrix Workspace	-
Introduction License Destination Select Installation Type Installation Add Account Summary	The installation was completed successfully. The installation was successful. The software was installed.	
	Go Back Cline	

16. The Citrix Client will Launch. It will then start the process of setting up the Storefront Account. Enter "storefront.mhc.net" in the "Work email or server address provided by your IT Department" field.

	Citrix Workspace	
CITRIX	Add Account Enter your work email or server address provided by your IT department:	Menu V
	storefront.mhc.net	
	Cancel	
	To access your Workspace, set up your account.	
	Set Up Account	

1. Note if you miss the "Add Account" Checkbox on the installer, launch the Citrix Client, and click on the "Set Up Account" Button to force the "Add Account" windows to appear.



17. Enter the Munson AD Account Username and Password in the Authentication Window That Appears, and Select Sign In.

	Cruix wanauthace
ldd .	Account
inter	your work email or server address provided by your IT department:
6	Cancel
	Citrix Workspace
	Citrix Workspece
	Citrix Workspece User name: munsonadaccound
	Citrix Workspace User name: munsonadaccound Password:
	Citrix Workspece
	Citrix Workspece

- 18. Accept the 2FA Prompt, if it happens.
 - 1. If you have not Setup Two Factor, Please go to the Section at the End of this Guide Titled: Mac Two Factor Enrollment Guide.

2. If you are setup for the Imprivata App for 2FA you will receive the Approve/Deny Prompt Below. Select the Approve Button.



- 3. If you are setup with Text Messaging for Two Factor, you will come to another screen that prompts for the 6 digit code that was Texted to your phone. Enter the code that was Texted.
- 4. Note: If you do not accept the 2FA prompt, you will receive the following screen below. Tap on Dismiss and Trying Following Steps 7-8 Again, to setup Munson Storefront. This time Accepting/Following the Two Factor Prompt.
- 19. Select the "Storefront" Store and Hit the "Select" button.

	Citrix Workspa	ice
Add Account Select account:		
Account	Description	
Storefront		
Destop		
		Cancel Salart

20. Select an App and Verify it Launches



Storefront: Mac Two Factor Enrollment Guide

Please read through the login process described for each option below and select the option that best fits with your personal need. You Only Need to Enroll in One of the Methods.

Imprivata IS Smart App: User Starts the Computer, Connects To Their Wifi Connection, Launches Checkpoint, Enters Munson Username and Password, Selects the Approve Button on the Notification from the Imprivata ID App, and then Signs Into Windows.

Text Message: User Starts the Computer, Connect To Their Wifi Connection, Launches Checkpoint, Enters Munson Username and Password, Enters the Code Texted to Their Phone, and then Sign Into Windows.

1. Option 1: Imprivata ID Smart App

- a. Install the Imprivata ID App
 - i. Android App Installation
 - 1. Launch the Google Play Store App



3. Search for Imprivata ID App and Install The App. Below is a Picture of the App Thumbnail.



b. Launch The App, and Select the "This is my First Time" At the Prompt: "Looks Like you haven't enrolled in the Imprivata ID on this phone yet. "



i. c. Select "Turn On" on the Fast Access Page. (This Setting is REQUIRED)



d. Select "Not Now" for "Eprescribing"



e. Select: "Not Now" for Automatic Signout



i.

f. Launch the App, and You Should See the Screen Below



g. Enter the 12 character Imprivata Serial Number in the Response box. Then Select the "OK" Button. (Response Field Format = IMPR XXXX XXXX) h. Enter the 6 Digit Token Code That is On Your Smartphone App, Into the Checkpoint Screen on the Checkpoint Device. Then Select "Connect".

Provide	more information
(4) Loca	te and enter the 6-digit Token Code
6 Digit T	oken Code
	Cance OK
🔒 Secure	connection

i. Congratulations You Are Enrolled!

000	Citrix Workspace
Provide more information	
Enroll Imprivata ID (TM) in 4 steps. (1) Instal	Imprivata ID app on your smartphone, (2) Open the app, (3) Locate the 12 character Serial Number and enter it below, or enter 5 to Cancel OK
Secure connection	1

2) Option 2: Text Message

- a. At The Workspace Enrollment Screen, Type a Capital "S", and Select Connect.
- b. Enter your Cell Phone Number with Area Code, and then Select the "OK" Button.

	Citrix Workspace
Provide more information	
Enroll Imprivata ID (TM) in 4 steps. (1) Ins	all the Imprivata ID app on your smartphone, (2) Open the app, (3) Locate the 12 character Serial Number and enter it below, or enter S to skij
S	ок
Secure connection	

c. Verify That is the Correct Number, and Enter a "Y" To Confirm This Is the

Provide more information	n		
Enroll SMS Code verificati	on in 2 steps. (STEP 1) Enter your mobil	le phone number with area code,	or enter S to skip. Message and data rates may
E	100 4507		
Example: 231	-123-4567		

Correct Phone Number. Select the "OK" Button. i.

Provide	more informa	tion	
le this th	. right number		24102 (V ar N)
is this the	e right numbe	r: (<u>231) 250-</u> 0	<u>5419</u> (Y or N)
Ϋ́Υ			
	10	Consel	OK

Enter the 6 Digit Code That Was Texted To Your Phone, and Select Continue.

Provide more information				
(STEP 2) A text message was ser	nt to your mobile phone	Ent	er the verification code from	that message, or enter R to ret
Entor 6 Digit Code	Toytod To Vour D	hana		
Enter o Digit Coue	e rexteu to tour P	none		ОК
□ Secure connection				

- e. Congratulations You Are Enrolled!
- d.